

BreastScreen Victoria Switches to Rimini Street Support for its Oracle Database Software, Unlocks Resources to Meet Increasing Service Demand

Australian Government-funded breast cancer organization that performs more than 230,000 breast screens per year benefits from local, proven Rimini Street Support for Oracle Database and liberates internal IT personnel to focus on more strategic initiatives

LAS VEGAS--(BUSINESS WIRE)--Feb. 15, 2022--[Rimini Street, Inc.](https://www.businesswire.com/news/home/20220215005260/en/) (Nasdaq: RMNI), a global provider of enterprise software products and services, the leading third-party support provider for Oracle and SAP software products and a Salesforce partner, today announced that BreastScreen Victoria, one of Australia's largest breast cancer screening organizations, has switched to Rimini Street Support for its Oracle Database software. By switching annual support providers, BreastScreen Victoria was able to liberate additional capacity within its internal IT team, negate the need to spend additional funds expanding its staff to meet increasing service demands, and significantly reduce its annual enterprise software support fees. As a result, BreastScreen Victoria's IT team can now focus on more strategic initiatives, including a data center migration project.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20220215005260/en/>

BreastScreen Victoria Switches to Rimini Street Support for its Oracle Database Software, Unlocks Resources to Meet Increasing Service Demand (Photo: BreastScreen Victoria)

Critical Government Services Organization Requires Ultra-Responsive Support

BreastScreen Victoria provides free mammograms to eligible women in the state of Victoria, Australia. The organization is funded by the Australian state and federal governments and performed more than 230,000 breast screens in the last financial year from its 43 permanent screening clinics and two mobile service units across Victoria. The organization runs its operations centrally leveraging a system largely built on Oracle Database software.

"Our Oracle Database is a very stable platform that works incredibly well for us to this day, and we expect it will continue to work well into the future," said Georgina Marr, director of IT Services at BreastScreen Victoria. "We run all of our IT centrally, with our own software built on top of our Oracle Database platform, which manages the end to end operation from booking screenings to maintaining clinical records."

Because their existing support was not situated locally, response times and ticket logging were delayed, forcing their internal IT staff to troubleshoot the issues themselves. Marr wanted to free up the IT team from these time-consuming issues and enable them to focus on more valuable tasks. This led BreastScreen Victoria to leverage the benefits of Rimini Street Support.

"It's common for an organization's internal IT team to want to undertake all the issues for its environment, but we wanted to free up our team to assist with more valuable tasks," continued Marr. "The financial savings were just one factor in our decision to move to Rimini Street. As a result of our partnership with Rimini Street, we've been able to focus on more high-value work including big projects to improve our service to clients without expanding the team."

Superior and Timely Support Frees Up Capacity

BreastScreen Victoria, along with all Rimini Street clients, benefits from the Company's flexible, premium-level enterprise software support model, including its industry-leading Service Level Agreement of 10-minute response times for all critical Priority 1 cases. All clients are also assigned a Primary Support Engineer with an average of 20 years' experience in the client's enterprise software and backed by a team of functional and technical engineers.

"Having a primary support engineer based locally in Australia and available on demand takes a huge weight off our shoulders," said Darren Firth, IT operations manager, BreastScreen Victoria. "Rimini Street is an extension of our IT team, with knowledge of our IT environment that enables them to dive into an issue and address it immediately. Knowing that their local Oracle database support team is backed by Rimini Street engineers globally brings us additional confidence and peace of mind."

"BreastScreen Victoria delivers a vital service to the community, and its Oracle database platform is a core system required for large-scale, successful operations," said [Daniel Benad](#), group vice president and regional general manager, Oceania, Rimini Street. "We are proud to partner with nonprofit organizations such as BreastScreen Victoria to maximize the value of their

enterprise software systems, provide our ultra-responsive expert support and enable them to focus their resources on strategic initiatives that will allow them to deliver critical services that better support their communities.”

About Rimini Street, Inc.

Rimini Street, Inc. (Nasdaq: RMNI), a Russell 2000® Company, is a global provider of enterprise software products and services, the leading third-party support provider for Oracle and SAP software products and a Salesforce partner. The Company offers premium, ultra-responsive and integrated application management and support services that enable enterprise software licensees to save significant costs, free up resources for innovation and achieve better business outcomes. To date, more than 4,400 Fortune 500, Fortune Global 100, midmarket, public sector and other organizations from a broad range of industries have relied on Rimini Street as their trusted application enterprise software products and services provider. To learn more, please visit <http://www.riministreet.com>, follow [@riministreet](#) on Twitter and find Rimini Street on [Facebook](#) and [LinkedIn](#).

Forward-Looking Statements

Certain statements included in this communication are not historical facts but are forward-looking statements for purposes of the safe harbor provisions under The Private Securities Litigation Reform Act of 1995. Forward-looking statements generally are accompanied by words such as “may,” “should,” “would,” “plan,” “intend,” “anticipate,” “believe,” “estimate,” “predict,” “potential,” “seem,” “seek,” “continue,” “future,” “will,” “expect,” “outlook” or other similar words, phrases or expressions. These forward-looking statements include, but are not limited to, statements regarding our expectations of future events, future opportunities, global expansion and other growth initiatives and our investments in such initiatives. These statements are based on various assumptions and on the current expectations of management and are not predictions of actual performance, nor are these statements of historical facts. These statements are subject to a number of risks and uncertainties regarding Rimini Street’s business, and actual results may differ materially. These risks and uncertainties include, but are not limited to, the impact of our credit facility’s ongoing debt service obligations and financial covenants and operational covenants on our business and related interest rate risk, the duration of and operational and financial impacts on our business of the COVID-19 pandemic and related economic impact, as well as the actions taken by governmental authorities, clients or others in response to the COVID-19 pandemic; catastrophic events that disrupt our business or that of our current and prospective clients, changes in the business environment in which Rimini Street operates, including inflation and interest rates, and general financial, economic, regulatory and political conditions affecting the industry in which Rimini Street operates; adverse developments in pending litigation or in the government inquiry or any new litigation; our need and ability to raise additional equity or debt financing on favorable terms and our ability to generate cash flows from operations to help fund increased investment in our growth initiatives; the sufficiency of our cash and cash equivalents to meet our liquidity requirements, including under our new credit facility; our ability to maintain an effective system of internal control over financial reporting, and our ability to remediate identified material weaknesses in our internal controls, including in relation to the accounting treatment of our warrants; changes in taxes, laws and regulations; competitive product and pricing activity; challenges of managing growth profitably; the customer adoption of our recently introduced products and services, including our Application Management Services (AMS), Rimini Street Advanced Database Security, and services for Salesforce Sales Cloud and Service Cloud products, in addition to other products and services we expect to introduce in the future; the loss of one or more members of Rimini Street’s management team; uncertainty as to the long-term value of Rimini Street’s equity securities; and those discussed under the heading “Risk Factors” in Rimini Street’s Quarterly Report on Form 10-Q filed on November 3, 2021, and as updated from time to time by Rimini Street’s future Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K, and other filings by Rimini Street with the Securities and Exchange Commission. In addition, forward-looking statements provide Rimini Street’s expectations, plans or forecasts of future events and views as of the date of this communication. Rimini Street anticipates that subsequent events and developments will cause Rimini Street’s assessments to change. However, while Rimini Street may elect to update these forward-looking statements at some point in the future, Rimini Street specifically disclaims any obligation to do so, except as required by law. These forward-looking statements should not be relied upon as representing Rimini Street’s assessments as of any date subsequent to the date of this communication.

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