

Rimini Street Launches Rimini Connect™ to Help Organizations Future-Proof and Solve Continuously Evolving and Growing Integration and Interoperability Challenges

New, easy-to-deploy suite of integration and interoperability solutions provides unique, innovative, and economical tools for connecting browsers, operating systems, and email used with Oracle, SAP, and other software

LAS VEGAS--(BUSINESS WIRE)--Dec. 6, 2022-- [Rimini Street, Inc.](https://www.businesswire.com/news/home/20221130005063/en/) (Nasdaq: RMNI), a global provider of enterprise software products and services, the leading third-party support provider for Oracle and SAP software products, and a Salesforce partner, has launched Rimini Connect™, a new suite of integration and interoperability solutions that allows for easy resolution of continuously changing integration and interoperability requirements.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20221130005063/en/>

Rimini Street announced launch of Rimini Connect™, a new suite of integration and interoperability solutions that allows for easy resolution of continuously changing integration and interoperability requirements. (Graphic: Business Wire)

For years, Rimini Street has provided proven and proactive integration and interoperability solutions for its clients' enterprise software applications, browsers, infrastructure, and email. Three initial solutions are now being brought together and made available in the new Rimini Connect suite of integration and interoperability solutions. The Rimini Connect launch follows the recent introduction of the [Rimini Protect™](#) suite of security solutions.

Connecting a Growing Landscape of Complex Software

Organizations have a growing landscape of complex, mission-critical applications that range in age, technologies, and platforms, and are highly customized. Making matters more challenging, technology components such as hardware, operating systems, browsers, and back-office application data connections change frequently.

When a change in a technology stack component causes an issue with an application, the software application vendor's typical response is to either do nothing, provide a code update, require an upgrade to a new release, or sometimes even require a complete migration to a different product to address these integration and interoperability challenges.

Further, setting aside the significant costs, labor, and time it could take to make such application changes, there is a significant risk that such changes could create interconnection issues to other applications and system issues that ultimately lead to operating disruptions for users. This situation is even more complex when organizations have customized applications in their landscape.

A Need for Rimini Connect Solutions

Rimini Street began developing visionary solutions in partnership with its clients to insulate applications from environmental changes using technology that acts as a "universal translator" between otherwise incompatible technologies and code.

The response received from early solution adopters was very positive, because they were provided with advanced technology that enabled them to easily and continuously re-configure their IT environment. They also benefited from smooth integrations and interoperability without having to apply changes to application or database code.

Rimini Connect Solutions Are Proven and Save Money

It is time to just make things work together consistently and easily, now and into the future, with proven Rimini Connect solutions.

Over the past 17 years, Rimini Street has successfully resolved thousands of compatibility issues for clients. The Company's more than 800 engineers worldwide have thousands of years of combined experience resolving integration and interoperability challenges between software products in complex environments, and also has an Advanced Technology team specifically dedicated to resolving the most complex of these continuously evolving challenges.

With Rimini Connect solutions, there is no longer any need to have an application software roadmap limited by a software

vendor's application and release compatibility matrix that may require costly, risky, and time-consuming application code updates, or release upgrades or migrations.

We are pleased to now make Rimini Connect solutions generally available to all organizations globally. The first three Rimini Connect solutions are:

- [Rimini Connect™ for Browsers](#)
- [Rimini Connect™ for OS](#)
- [Rimini Connect™ for Email](#)

Clients Achieve Fast and Durable Results

"Many of our clients are running these Rimini Connect solutions successfully in production and will save millions of dollars, extensive labor, and significant time avoiding the need for software vendor code updates, application updates or migrations just to maintain integrations and interoperability," noted Desmond Whitt, vice president, Advanced Technology Services, Rimini Street, Inc.

Officeworks, a large every-channel retailer in Australia, was able to avoid an expensive, business-disruptive, and complex SAP software upgrade, thanks to Rimini Connect for Browsers.

"In the long run, Rimini Connect has allowed us to prioritize our technology investments to drive an easy and engaging customer experience," noted Michael Howard, chief operating officer, Officeworks. "This project really was a collaborative experience with the Rimini Street team; when any implementation issues occurred due to our unique environment, they proactively helped us look for a solution and to troubleshoot. For us, it was about making the transition as seamless as possible without any interruption to business, and Rimini Street helped us achieve that."

MilliporeSigma, a services provider for the pharmaceutical industry providing state-of-the-art tools, services, and expertise to perform experiments and engineer new products under strict federal regulations, implemented Rimini Connect for Email to meet its needs.

"Email compatibility for us is very critical. The Rimini Connect implementation was flawless. There was no system downtime. Our end users didn't know that anything happened," noted Karen McAfee, IT-AMD senior business analyst, MilliporeSigma. "Rimini Street has been a game changer for me and is giving me the peace of mind knowing I have someone good and reliable to go to for help supporting our system."

Rimini Connect™ for Browsers

[Rimini Connect for Browsers](#) supports one or more browsers that are incompatible with the HTML messaging being sent by ERP (Enterprise Resource Planning) applications. Most organizations today have multiple desktop and mobile clients, sometimes with multiple versions operating at the same time. Rimini Connect for Browsers resolves these challenges:

- Helps "future-proof" the compatibility of current and future applications and releases
- Extends the lifespan of existing enterprise applications and minimizes change for users with a variety of current and future browsers and versions
- Does not require server portal and browsers to be changed
- Does not require updates, upgrades, or migrations to application code
- Does not require application regression testing

Rimini Connect™ for OS

[Rimini Connect for OS](#) supports new versions of the operating system that may be uncertified or incompatible with the ERP applications. To meet evolving security and compliance standards, most organizations do not realize they have alternatives to updating and upgrading these operating systems. Typically, an application upgrade is also required to support these newer operating system releases. Rimini Connect for OS resolves these challenges:

- Helps "future-proof" the compatibility of current and future applications releases with a variety of current and future operating systems releases
- Extends the lifespan of existing enterprise applications and minimizes change for users
- Manages enterprise application and operating system roadmaps independently

- Enables option to upgrade operating systems
- Does not require application regression testing

Rimini Connect™ for Email

[Rimini Connect for Email](#) supports new authentication and email protocols for seamless integration. Modern applications use email to drive workflow, but frequently use older methods to connect to these evolving email services. This solution allows the adoption of these new standards without any change to application code. Rimini Connect for Email solves these challenges:

- Preserves email-based notification and authentication workflows as mail server authentication protocols evolve
- Quickly resolves incompatibilities as [Microsoft Exchange Online migrates to the Open Authorization 2.0 \(OAUTH2\) protocol on January 1, 2023](#)
- Extends the lifespan of existing enterprise applications and minimizes change for users
- Does not require updates, upgrades, or migrations to application code
- Does not require application regression testing

[Watch](#) Rimini Street CEO Seth Ravin, Rimini Street integration experts, clients, and an industry analyst, as they discuss strategies and solutions for the continuously evolving needs around integration and interoperability.

For more information, please visit <https://www.riministreet.com/connect>.

About Rimini Street, Inc.

Rimini Street, Inc. (Nasdaq: RMNI), a Russell 2000® Company, is a global provider of enterprise software products and services, the leading third-party support provider for Oracle and SAP software products and a Salesforce partner. The Company offers premium, ultra-responsive and integrated application management and support services that enable enterprise software licensees to save significant costs, free up resources for innovation and achieve better business outcomes. To date, over 4,900 Fortune 500, Fortune Global 100, midmarket, public sector, and other organizations from a broad range of industries have relied on Rimini Street as their trusted application enterprise software products and services provider. To learn more, please visit <http://www.riministreet.com>, and connect with Rimini Street on [Twitter](#), [Facebook](#) and [LinkedIn](#). (IR-RMNI)

Forward-Looking Statements

Certain statements included in this communication are not historical facts but are forward-looking statements for purposes of the safe harbor provisions under The Private Securities Litigation Reform Act of 1995. Forward-looking statements generally are accompanied by words such as “may,” “should,” “would,” “plan,” “intend,” “anticipate,” “believe,” “estimate,” “predict,” “potential,” “seem,” “seek,” “continue,” “future,” “will,” “expect,” “outlook” or other similar words, phrases or expressions. These forward-looking statements include, but are not limited to, statements regarding our expectations of future events, future opportunities, global expansion and other growth initiatives and our investments in such initiatives. These statements are based on various assumptions and on the current expectations of management and are not predictions of actual performance, nor are these statements of historical facts. These statements are subject to a number of risks and uncertainties regarding Rimini Street’s business, and actual results may differ materially. These risks and uncertainties include, but are not limited to, the amount and timing of repurchases, if any, under our stock repurchase program and our ability to enhance stockholder value through such program; the impact of our credit facility’s ongoing debt service obligations and financial and operational covenants on our business and related interest rate risk, including uncertainty from the discontinuance of LIBOR and transition to any other interest rate benchmarks; the duration of and economic, operational and financial impacts on our business of the COVID-19 pandemic, as well as the actions taken by governmental authorities, clients or others in response to the pandemic; changes in the business environment in which Rimini Street operates, including the impact of any recessionary economic trends, including inflation, rising interest rates and changes in foreign exchange rates, as well as general financial, economic, regulatory and political conditions affecting the industry in which Rimini Street operates and the industries in which our clients operate; the evolution of the enterprise software management and support landscape facing our clients and prospects and our ability to attract and retain clients and further penetrate our client base; catastrophic events that disrupt our business or that of our current and prospective clients, including terrorism and geopolitical actions specific to an international region; adverse developments in and costs associated with defending pending litigation or any new litigation; our need and ability to raise additional equity or debt financing on favorable terms and our ability to generate cash flows from operations to help fund increased investment in our growth initiatives; the sufficiency of our cash and cash equivalents to meet our liquidity requirements, including under our credit facility; our ability to maintain an effective system of internal control over financial reporting and our ability to remediate any identified material weaknesses in our internal controls; changes in laws and regulations, including changes in tax laws or unfavorable outcomes of tax positions we take, or a failure by us to establish adequate reserves for tax events; competitive product and pricing activity; challenges of managing growth profitably; customer adoption of our products and services, including our Application Management Services (AMS) offerings, in addition to other

products and services we expect to introduce in the future; the loss of one or more members of Rimini Street's management team; our ability to attract and retain qualified employees and key personnel; uncertainty as to the long-term value of Rimini Street's equity securities; the effects of seasonal trends on our results of operations, including the contract renewal cycles for vendor supplied software support and managed services; our ability to prevent unauthorized access to our information technology systems and other cybersecurity threats, protect the confidential information of our employees and clients and comply with privacy and data protection regulations; and those discussed under the headings "Risk Factors" and "Cautionary Note About Forward-Looking Statements" in Rimini Street's Quarterly Report on Form 10-Q filed on November 2, 2022, and as updated from time to time by Rimini Street's future Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K, and other filings by Rimini Street with the Securities and Exchange Commission. In addition, forward-looking statements provide Rimini Street's expectations, plans or forecasts of future events and views as of the date of this communication. Rimini Street anticipates that subsequent events and developments will cause Rimini Street's assessments to change. However, while Rimini Street may elect to update these forward-looking statements at some point in the future, Rimini Street specifically disclaims any obligation to do so, except as required by law. These forward-looking statements should not be relied upon as representing Rimini Street's assessments as of any date subsequent to the date of this communication.

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