

Rimini Street Delivers First 20 Rimini Agentic UX™ Solutions That Solve a Variety of ERP Process Challenges Faster, Better and Cheaper with Agentic AI ERP

Rimini Agentic UX™ Solutions, Powered by ServiceNow®, deliver enhanced productivity, greater agility and reduced operating cost while being quick, easy and economical to deploy over the top of existing ERP Software releases without any required upgrades or migrations

LAS VEGAS – January 22, 2026 – [Rimini Street, Inc.](#) (Nasdaq: RMNI), the Software Support and Agentic AI ERP Company™, and the leading third-party support provider for Oracle, SAP and VMware software, today announced the immediate availability of its first 20 innovative Rimini Agentic UX™ Solutions, Powered by ServiceNow®.

Solving Real Business Challenges Now with Agentic AI ERP

Rimini Agentic UX Solutions are already in production and helping organizations achieve better business outcomes with savings, speed and agility – redefining how organizations support, optimize and innovate ERP Processes.

Each Rimini Agentic UX Solution is purpose-built by ERP Process experts to solve a specific business challenge and deliver a time-to-value measured in days and weeks – not the months or years often required for traditional ERP Software upgrade, migration or replatforming.

The 20 Rimini Agentic UX Solutions empower clients to rapidly automate and optimize mission-critical ERP Processes, including sales and go-to-market, procurement and supplier, material and master data, logistics and fulfillment, order and shipment exceptions, maintenance operations, finance and expense management and quality and compliance.

Rimini Agentic UX Solutions are easily deployable across ERP environments and integrate and orchestrate without disruption, ensuring enterprises can modernize business processes while maintaining full control over their roadmaps and budgets.

Client outcomes for Rimini Agentic UX Solutions include:

- Approval turnarounds reduced by 50–60%
- Order cycle times reduced by 70–80%
- Interdepartmental coordination times reduced by 60–70%
- Audit readiness increased to 100%
- Data accuracy and completeness improved to >95%

The [Melitta Group](#), a family-owned, global leader in coffee, tea, brewing equipment and related products for consumers and businesses worldwide, saw the potential to simplify its SKU master data management with the Rimini Agentic UX Solution for Material SKU Creation. The Solution was designed to be deployed over the top of Melitta Group's existing SAP system to enable the AI-assisted creation, classification and validation of materials and SKU master data. The solution uses structured digital forms, embedded validations and role-specific workflows to simplify the entire process.

“Rimini Agentic UX™ gave us a working view of automating SKU creation and showed clear potential to streamline a historically manual process,” said Daniel Buono, head of IT at Melitta. “The end-to-end results delivered tangible value and are shaping our roadmap as we assess next steps.”

A Vision and Need for Faster, Better and Cheaper ERP Process Execution

Today, ERP Software licensees are under mounting pressure by their vendors, such as SAP, to upgrade, migrate or replatform in what can be expensive, risky, time-consuming and low-value projects that do not actually resolve their business challenges or meet their strategic objectives.

As well, organizations are increasingly expected to lower their total cost to serve and modernize systems to deliver speed, agility and intelligence – capabilities that monolithic ERP Software are not designed to provide.

In its [visionary white paper, The Rise of Agentic AI ERP](#), Rimini Street outlines why ERP Software no longer meets modern

demands and introduces Agentic AI ERP as the catalyst redefining what's possible.

ERP Software is Dead. Welcome Agentic AI ERP.

While existing ERP Software and releases can continue providing great value and be supported by Rimini Street at a significant savings for many years to come, Rimini Street believes ERP Software is peaking in capability, and there is little value to any further investments in upgrades, migrations or replatforming. Instead, Rimini Street believes new ERP capabilities will be deployed in Agentic AI ERP while providing more agility and speed to market. With Rimini Agentic UX Solutions, Rimini Street can deliver — today — Agentic AI ERP quickly and easily over the top of existing ERP Software and releases.

Agentic AI ERP as a Strategic Advantage

Agentic AI ERP is not a future concept, but a strategic advantage that is available now with Rimini Agentic UX Solutions, delivering ROI and value in days and weeks, instead of months or years. Rimini Agentic UX Solutions are not simply modernizing workflows and creating operational visibility across the enterprise, they are intelligent engines that are reshaping cost structures, collapsing process cycle times, creating strategic capabilities and empowering organizations to focus on the work that moves business and government operations forward.

Rimini Agentic UX is the Intelligent Platform for ERP Processes

Rimini Agentic UX Solutions are built on the breakthrough Rimini Agentic UX platform that combines AI-driven orchestration, automation and UX design principles to deliver a unified, composable interface for enterprise workflows. Clients benefit from persona-based, AI-enhanced productivity and enterprise visibility to experience new levels of efficiency and operating speed. Sitting on top of existing ERP Software, Rimini Agentic UX delivers intelligent Agentic AI automation that reduces labor, streamlines workflows and transforms ERP Process execution across an entire enterprise at scale.

“Traditional ERP Software lacks the agility, flexibility and speed organizations require to respond to today’s ever-changing, volatile global environment,” said Vijay Kumar, EVP and chief innovation officer at Rimini Street. “Rimini Agentic UX™ makes ERP Process execution faster, better, cheaper, accelerates automation and frees an organization to lower its cost to operate and invest more in innovation. Rimini Agentic UX is a proven catalyst for competitive advantage and growth.”

A Smarter Path to ERP Process Transformation without Disruption™

Thousands of organizations have chosen the [Rimini Smart Path™](#), a proven, three-step methodology to support, optimize and innovate across the enterprise software portfolio. With the Rimini Smart Path, organizations can fund Rimini Agentic UX Solutions, within existing budgets and without costly vendor-mandated ERP Software upgrades or migrations, to deliver accelerated productivity, greater efficiencies and stronger business outcomes.

“Agentic AI is the next system of engagement and execution for the enterprise — moving organizations from augmentation to automation, to coordinated agents and ultimately autonomous advisors,” said R “Ray” Wang, founder and principal analyst, Constellation Research. “Agentic AI ERP is exponential efficiency — 10x, 100x, 1000x and beyond — applied to your core business. Intelligent agents orchestrate your processes, your data and your outcomes across platforms. It turns ERP from a system of record into a system of action that creates speed, efficiency and new revenue.”

Learn more about [Rimini Agentic UX™](#) and [watch a demo today](#).

About Rimini Street, Inc.

Rimini Street, Inc. (Nasdaq: RMNI), a Russell 2000® Company, is a proven, trusted global provider of end-to-end, mission-critical enterprise software support, managed services and innovative Agentic AI ERP solutions, and is the leading third-party support provider for Oracle, SAP and VMware software. The Company has signed thousands of IT service contracts with Fortune Global 100, Fortune 500, midmarket, public sector and government organizations who have leveraged the Rimini Smart Path™ methodology to achieve better operational outcomes, billions of US dollars in savings and fund AI and other innovation.

To learn more, please visit www.riministreet.com, and connect with Rimini Street on [X](#), [Facebook](#), [Instagram](#), and [LinkedIn](#).

[1] Source: IDC Signature White Paper, sponsored by Rimini Street, “The Rise of the Agentic Enterprise: Survey Insights on a New Operation Model for Enterprise Software,” doc #US54053226-WP, January 2026

Forward-Looking Statements

Certain statements included in this communication are not historical facts but are forward-looking statements for purposes of the safe harbor provisions under The Private Securities Litigation Reform Act of 1995. Forward-looking statements generally are

accompanied by words such as “anticipate,” “assume,” “believe,” “continue,” “could,” “currently,” “estimate,” “expect,” “forecast,” “future,” “intend,” “may,” “might,” “outlook,” “plan,” “possible,” “goal,” “potential,” “predict,” “project,” “seem,” “seek,” “should,” “will,” “would” or other similar words, phrases or expressions. These forward-looking statements include, but are not limited to, statements regarding our expectations of future events, future opportunities, global expansion and other growth initiatives and our investments in such initiatives. These statements are based on various assumptions and on the current expectations of management and are not predictions of actual performance, nor are these statements of historical facts. These statements are subject to a number of risks and uncertainties regarding Rimini Street’s business, and actual results may differ materially. These risks and uncertainties include, but are not limited to, litigation, agreements and Court orders involving Oracle, the wind down of support services for Oracle’s PeopleSoft software products and the impact on future period revenue and costs incurred related to these efforts; changes in the business environment in which Rimini Street operates, including the impact of macro-economic trends, geopolitical tensions and changes in foreign exchange rates, as well as general financial, economic, regulatory and political conditions affecting the industry in which we operate and the industries in which our clients operate; the evolution of the enterprise software management and support landscape and our ability to attract and retain clients and further penetrate our client base; significant competition in the software support services industry and our intentions with respect to our pricing model; customer adoption of our expanded portfolio of products and services and products and services we expect to introduce; our expectations regarding new product offerings, partnerships and alliance programs, including but not limited to our partnership with ServiceNow and our Agentic AI ERP innovation solutions; our ability to grow our revenue and accurately forecast revenue, along with the results of any efforts to manage costs to align with revenue expectations and expansion of our offerings; the expected impact of reductions in our workforce during the last and current fiscal year and associated reorganization costs; estimates of our total addressable market and expectations of client savings relative to use of other providers; variability of timing in our sales cycle; risks relating to retention rates, including our ability to accurately predict retention rates; the loss of one or more members of our management team; our ability to attract and retain additional qualified personnel; our business plan and ability to grow in the future and our ability to achieve and maintain profitability; the volatility of our stock price; our need and ability to raise equity or debt financing on favorable terms and our ability to generate cash flows from operations to help fund increased investment in our growth initiatives; risks associated with global operations; our ability to prevent unauthorized access to our information technology systems and other cybersecurity threats; any deficiencies associated with artificial intelligence (AI) technologies used by us or by our third-party vendors and service providers or incorporated by us into our service offerings and/or our Agentic AI ERP innovation solutions; our ability to protect the confidential information of our employees and clients and to comply with privacy regulations; our ability to maintain an effective system of internal control over financial reporting; our ability to maintain, protect and enhance our brand and intellectual property; changes in laws and regulations, including changes in tax laws or unfavorable outcomes of tax positions we take; tariff costs, including tariff relief or the ability to mitigate tariffs, in light of new or increased tariffs imposed by the United States government and the potential for retaliatory trade measures by affected countries; a failure by us to establish adequate tax reserves; adverse developments in and costs associated with defending pending litigation or any new litigation; our ability to realize benefits from our net operating losses; any negative impact of environmental, social and governance matters on our reputation or business and the exposure of our business to additional costs or risks from our reporting on such matters; our ability to maintain our good standing with the United States government and international governments, capture new contracts with governmental entities and maintain our status as an approved United States government contractor; our credit facility’s ongoing debt service obligations and financial and operational covenants on our business and related interest rate risk; the sufficiency of our cash and cash equivalents to meet our liquidity requirements; the amount and timing of repurchases, if any, under our stock repurchase program and our ability to enhance stockholder value through such program; uncertainty as to the long-term value of Rimini Street’s equity securities; catastrophic events that disrupt our business or that of our clients; and those discussed under the heading “Risk Factors” in Rimini Street’s Quarterly Report on Form 10-Q filed on October 30, 2025, and as updated from time to time by Rimini Street’s future Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K, and other filings by Rimini Street with the U.S. Securities and Exchange Commission. In addition, forward-looking statements provide Rimini Street’s expectations, plans or forecasts of future events and views as of the date of this communication. Rimini Street anticipates that subsequent events and developments will cause Rimini Street’s assessments to change. However, while Rimini Street may elect to update these forward-looking statements at some point in the future, Rimini Street specifically disclaims any obligation to do so, except as required by law. These forward-looking statements should not be relied upon as representing Rimini Street’s assessments as of any date subsequent to the date of this communication.

<https://investors.riministreet.com/2025-01-22-Rimini-Street-Delivers-First-20-Rimini-Agentic-UX-TM-Solutions-That-Solve-a-Variety-of-ERP-Process-Challenges-Faster,-Better-and-Cheaper-with-Agentic-AI-ERP>