One NZ Future-Proofs Its Oracle Estate and Accelerates AI Innovation with Rimini Street

New Zealand's leading digital services and connectivity provider partners with Rimini Street to stabilize mission-critical Oracle systems, solve complex interoperability challenges and fund AI transformation

LAS VEGAS – June 18, 2026 – Rimini Street, Inc. (Nasdaq: RMNI), the Software Support and Agentic AI ERP Company™ and the leading third-party support provider for Oracle, SAP and VMware software, today announced One New Zealand (NZ) is leveraging Rimini Street's support and interoperability solutions to ensure its critical Oracle systems remain secure, stable and reliable, while enabling the organization to redirect investment and talent toward modernization and AI initiatives.

One NZ serves 2 million customers with mobile, broadband and satellite solutions, connecting businesses and communities across 99% of New Zealand. As part of its transformation journey, the telco sought a strategic partner to support and stabilize its complex Oracle estate, including Siebel CRM, Oracle Database and other Oracle applications. Having previously experienced the depth of expertise and proven capabilities of Rimini Support™, Rimini Street was the clear first choice for One NZ's CIO.

"I've had great success with Rimini Street from my previous organization, and so when I sought out a partner to support our Oracle systems, they were the first call I made," said Adrian Albuquerque, CIO of One NZ. "As we plan and execute our AI-driven transformation, keeping our systems secure, stable and operational is essential. Rimini Street makes that possible and gives us confidence and bandwidth to focus on what's next."

Rimini Street: A Strategic Partner for an AI-Ready Future

One NZ is on a mission to become a world-leading AI-enabled telco, continuously pushing boundaries and investing in innovation to deliver greater experiences and value for its customers.

To achieve this vision, One NZ relies on Rimini Support™ for Oracle to maintain and optimize its core back-end platforms across the application, database and infrastructure layers, ensuring performance and reliability without the need for upgrades, migrations or replatforming.

Rimini Support includes:

- Named, dedicated Primary Support Engineer (PSE) with deep ERP expertise, backed by a global team of hundreds of engineers averaging 15+ years of experience
- Guaranteed 10-minute response time for priority cases, delivered on average in less than 2 minutes, 24/7/365
- Patented and proprietary AI technology for faster, proactive case resolution
- Operational savings of up to 90% annual support costs compared to traditional vendor support
- Guaranteed up to 15+ years of support availability, and freedom from vendor-mandated upgrades, migrations and replatforming

"At One NZ, we are passionate about reimagining what's possible, for our teams and for the business," Albuquerque added. "With Rimini Street providing expert support for our Oracle systems, they've freed up my team to focus on new skills, new technologies and new opportunities, like opening a satellite service with SpaceX, for example. This would not have been possible if my team were stuck resolving issues."

Expanding the Partnership to Achieve Transformation without Disruption™

A defining moment in the partnership came when Microsoft announced the end of support for Internet Explorer 11, a browser required for One NZ's Siebel CRM environment. One NZ turned to Rimini Street to quickly and effectively resolve the issue with Rimini Connect™ for Browsers, its patented interoperability solution that ensures browser compatibility without upgrades, code changes, or downtime.

"Instead of taking on a costly, disruptive upgrade just to address a time-sensitive Microsoft Internet Explorer 11 interoperability issue, Rimini Connect™ for Browsers made it possible for our CRM to run on any alternative browser, whether it's Microsoft Edge or Google Chrome. Rimini Street gives us the ability to choose our own roadmap and to keep all systems running smoothly while we make decisions on what's best for our business," said Albuquerque.

One NZ also completed a seamless transition of its mission-critical core billing engine to a new hardware platform with the help of Rimini Street. By digging deep into complex issues across the application, database and technology layers, Rimini Street helped stabilize the billing environment in production and pave the way for a smooth, disruption-free rollout.

“Rimini Street is our go-to CRM and Billing expert, and the years of working together to deliver successful outcomes is our why,” added Albuquerque. “As a CIO, I have to think years ahead, and that includes whom we select to guide our vision. Rimini Street isn’t just an expert support provider; they’re our co-innovation partner.”

“We’re proud to serve One NZ to strengthen their ability to serve its millions of customers across New Zealand,” said Nancy Lyskawa, EVP and Chief Client Officer, Rimini Street. “Whether it’s keeping Oracle systems running strong, protecting business uptime, solving complex technical challenges, or providing vendor-agnostic guidance, at Rimini Street, we stand behind our promise that ‘We’ll Get You There.™’”

Learn how Rimini Street is helping One NZ on its transformation journey.About Rimini Street, Inc.

Rimini Street, Inc. (Nasdaq: RMNI), a Russell 2000® Company, is a proven, trusted global provider of end-to-end, mission-critical enterprise software support, managed services and innovative Agentic AI ERP solutions, and is the leading third-party support provider for Oracle, SAP and VMware software. The Company has signed thousands of IT service contracts with Fortune Global 100, Fortune 500, midmarket, public sector and government organizations who have leveraged the Rimini Smart Path™ methodology to achieve better operational outcomes, billions of US dollars in savings and fund AI and other innovation.

To learn more, please visit www.riministreet.com, and connect with Rimini Street on X, Facebook, Instagram, and LinkedIn.

Forward-Looking Statements

Certain statements included in this communication are not historical facts but are forward-looking statements for purposes of the safe harbor provisions under The Private Securities Litigation Reform Act of 1995. Forward-looking statements generally are accompanied by words such as “anticipate,” “assume,” “believe,” “budget,” “continue,” “could,” “currently,” “estimate,” “expect,” “forecast,” “future,” “intend,” “may,” “might,” “outlook,” “plan,” “possible,” “goal,” “potential,” “predict,” “project,” “reflect,” “results,” “seem,” “seek,” “should,” “will,” “would” and other similar words, phrases or expressions. These forward-looking statements include, but are not limited to, statements regarding our expectations of future events, future opportunities, global expansion and other growth initiatives and our investments in such initiatives. These statements are based on various assumptions and on the current expectations of management and are not predictions of actual performance, nor are these statements of historical facts. These statements are subject to a number of risks and uncertainties regarding Rimini Street’s business, and actual results may differ materially. These risks and uncertainties include, but are not limited to our ability to attract new clients or retain and/or sell additional products or services to existing clients; our ability to achieve and maintain an adequate rate of revenue growth; cost of revenue, including changes in costs associated with our efforts to grow and the results of any efforts to manage costs to align with current revenue expectations and the expansion of our offerings; the effects of increased intense competition in our industry and our ability to compete effectively; our ability to successfully educate the market regarding the advantages of our support and managed services for ERP software and to sell the products and services comprising our “Rimini Smart Path™” solutions portfolio, including but not limited to our Agentic AI ERP solutions; our intentions with respect to our pricing model and expectations of client savings relative to use of other providers; the evolution of the ERP software management and support landscape facing our clients and prospects; estimates of our total addressable market; the effects of seasonal trends on our results of operations, including the contract renewal cycles for vendor-supplied software support and managed services; the effects of the efforts of enterprise software vendors to sell upgrades or migrations to cloud-based versions of their enterprise software on our results of operations; our ability to scale our operations quickly enough to meet our clients’ changing needs or decrease our costs adequately in response to changing client demand; risks arising from incorporating artificial intelligence (“AI”) technologies into our products or services or any deficiencies associated with AI technologies used by us or by our third-party vendors and service providers; our ability to maintain, protect, and enhance our brand; the loss of one or more members of our management team and our ability to attract and retain additional qualified technical, sales and marketing personnel; our ability to expand our marketing and sales capabilities; our ability to avoid interruptions to, or degraded performance of, our services and the impact of any such interruptions or performance problems on our operations; our ability to defend against cybersecurity threats and to comply with data protection and privacy regulations; our expectations regarding new product offerings, innovation solutions, partnerships and alliance programs and our ability to develop and maintain strategic partnerships; our ability to expand internationally and the risks associated with global operations; our wind down of support services for Oracle’s PeopleSoft software products and the impact on future period revenue and costs incurred related to these efforts; the continuing impact of and our ability to comply with the terms of our July 2025 settlement agreement with Oracle; the impact of macro-economic trends, including inflation and changes in foreign exchange rates, as well as general financial, economic, regulatory and political conditions affecting the industry in which we operate and the industries in which our clients operate; our ability to generate significant capital through our operations or to raise additional capital necessary to fund and expand our operations and invest in new services and products; our business plan and our ability to effectively secure and manage our growth and associated investments; risks relating to retention rates, including our ability to accurately predict retention rates; our ability to protect our intellectual property; our ability to maintain an effective system of internal control over financial reporting; changes in laws or regulations, including tax laws or unfavorable outcomes of tax positions we take; tariff costs, including those imposed by the United States government and the potential for retaliatory trade measures by affected countries; our ability to realize benefits from our net operating losses; any negative impact of environmental, social and governance ("ESG") matters on our reputation or business and the exposure of our business to additional costs or risks from our reporting on such matters; our credit facility's ongoing debt service obligations and financial and operational covenants on our business and related interest rate risk; the sufficiency of our cash and cash equivalents to meet our liquidity requirements; the volatility of our stock price; the amount and timing of repurchases, if any, under our stock repurchase program and our ability to enhance stockholder value through such program; our ability to maintain our good standing with the United States government and international governments and capture new contracts with governmental entities/agencies; the occurrence of catastrophic events that may disrupt our business or that of our current and prospective clients; future acquisitions of, or investments in, complementary companies, products, subscriptions or technologies; and those discussed under the heading "Risk Factors" in Rimini Street's Annual Report on Form 10-K filed on April 30, 2026, and as updated from time to time by Rimini Street's future Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K, and other filings by Rimini Street with the U.S. Securities and Exchange Commission. In addition, forward-looking statements provide Rimini Street's expectations, plans or forecasts of future events and views as of the date of this communication. Rimini Street anticipates that subsequent events and developments will cause Rimini Street's assessments to change. However, while Rimini Street may elect to update these forward-looking statements at some point in the future, Rimini Street specifically disclaims any obligation to do so, except as required by law. These forward-looking statements should not be relied upon as representing Rimini Street's assessments as of any date subsequent to the date of this communication.

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