

## Policies and Procedures for Stockholder Communications to Non-Employee Directors

Originally Approved as of September 13, 2017 and  
Amended as of October 31, 2023

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The Board of Directors (the “**Board**”) believes that management speaks for Rimini Street, Inc. (the “**Company**”). Individual Board members may, from time to time, communicate with various constituencies that are involved with the Company, but it is expected that Board members would do this with knowledge of management and, in most instances, only at the request of management.

The Board believes that matters pertaining to the Company’s general business operations, current and future financial results, strategic direction, and similar matters are most appropriately addressed by management. The Board expects that management will provide regular updates to investors regarding the Company’s business strategy and performance. The Board also believes that the ability of the Company’s stockholders to send communications to the Board is an important part of the Company’s corporate governance process. To that end, we set forth the process and policies in connection with such communications:

*In cases where stockholders wish to communicate directly with our non-employee directors, messages can be sent to our Vice President, Investor Relations at: [IR@riministreet.com](mailto:IR@riministreet.com).*

Our Vice President, Investor Relations shall review all incoming stockholder communications and, as appropriate (*i.e.*, excluding communications that are not related to the duties and responsibilities of the Board of Directors, such as mass mailings, product complaints or inquiries, job inquiries, business solicitations and patently offensive or otherwise inappropriate material), after coordinating with the Company’s GVP and Deputy General Counsel, Corporate and Corporate Secretary and the Lead Independent Director of the Board of Directors, route such communications to the appropriate member(s) of the Board or, if none is specified, to the Chairman of the Board.

The Vice President, Investor Relations shall provide a report to the Nominating and Corporate Governance Committee of the Board of Directors (the “**Nominating Committee**”) on a quarterly basis regarding all stockholder requests to communicate directly with our non-employee directors and the Company’s response.

In addition, the receipt of any apparently good faith accounting, internal controls or audit-related allegations, complaints or concerns will be directed to the Chair of the Audit Committee for review in accordance with the Company’s *Policy Regarding Reporting of Accounting, Auditing and Other Matters*.

These Policies and Procedures for Stockholder Communications with Non-Employee Directors (these “Policies”) are administered by the Nominating Committee. Any changes or amendments to these Policies must be approved by the Board upon the recommendation of the Nominating Committee with the exception of non-substantive changes/amendments to update (i) the titles of any executive officer or member of senior management identified by title herein, (ii) the name of any regulatory agency identified herein or (iii) any Federal statute (or rules or regulations promulgated thereunder) or accounting standards referenced herein, which changes/amendments may be approved by the CEO upon the recommendation of the Company’s Legal Department. These Policies do not apply to (a) communications to non-employee directors from officers or directors of the Company who are stockholders, or (b) stockholder proposals submitted pursuant to Rule 14a-8 under the Securities and Exchange Act of 1934, as amended.

**Please note: Requests for investor relations materials can be submitted through our website at:**

<https://investors.riministreet.com/ir-resources/contact-ir>